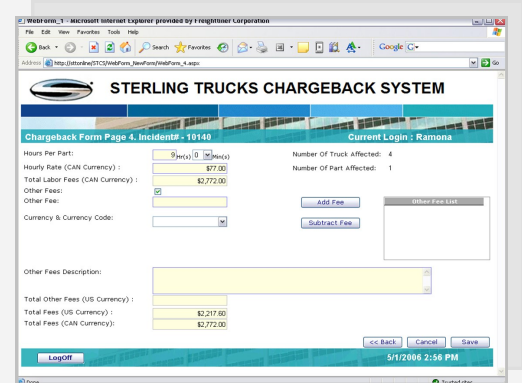


Vendor Chargeback System Overview

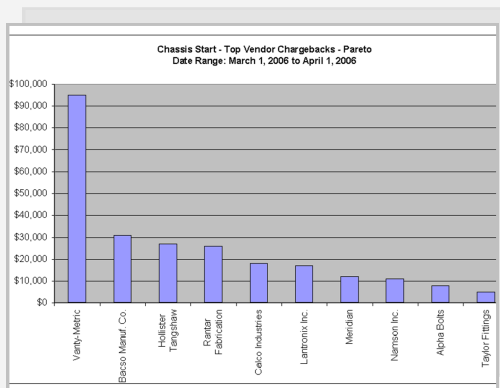
Some of the fundamental goals of lean manufacturing include the reduction of waste, increases in productivity and improved quality. However when production time is lost due to vendor forced error, it is essential for management to restore lost income.

Through the use of the Vendor Chargeback System, manufacturers can account for lost time and money lost due to vendor errors - either damaged, late or wrong parts - they will now have the leverage needed to recover their lost income.



At a Glance

- *Manufacturers can account for lost time and money lost due to vendor errors*
- *Reduction of waste, increases in productivity and improved quality*



Have you been forced to spend valuable time and money rectifying a Vendor's error? Vendor Chargeback System gives you the documentation required to pursue vendor negligence to receive payback for vendor forced downtime.

Key Benefits

- *Get compensated for vendor-forced downtime*
- *Mainframe integration module*
- *Initial vendor chargeback creation and details are completed by supervisor and team leaders*
- *Enhanced confidence in the integrity of the distribution chain for your products*
- *Automated currency reference to current and historical data*
- *Export data into MS Excel*
- *Multi-shift collaboration on chargeback issues*

Why IES Group?

IES Group has over a decade of experience implementing complex software modeling & reporting systems empowering quick real time information based decisions.